# PRIVACY POLICY

## Created: March 18, 2015
## Last Updated: April 5, 2015

MojoHost takes your privacy very seriously, and MojoHost uses great care in keeping the information of the users of the website (including customers) private and secure. To demonstrate its firm commitment to privacy, MojoHost has created the following policy to explain its policies and procedures in relation to all data collected. In this privacy policy, MojoHost describes the information it collects; how it uses, discloses, and shares your information; and how MojoHost protects your information. This privacy policy does not apply to third-party services, which are governed by their own privacy policies.

**Children's Guidelines**

MojoHost requires that all account holders be 18-years old or older. MojoHost does not provide children with access to any services in which any personal data is collected beyond the collection of a visitor's IP address and session status.

If MojoHost becomes aware that any child has accessed MojoHost's non-publicly available website, MojoHost will terminate the account through which the child gained access.

Persons under 13-years old may not submit or post information to or on MojoHost's website. MojoHost does not knowingly collect personal information from children under 13-years old. MojoHost services are open only to persons over 18-years old.

If MojoHost has collected any information from or about anyone under 13-years old, please contact us immediately at abuse@MojoHost.com.

**Types of Data MojoHost Collects**

MojoHost collects data related to its users through the following methods:

- Automated means such as communication protocols and cookies

- Online registration and online signup forms

- Sales inquiries and transactions

- Online customer communications

- Offline communications and interactions

- Third-party sources of information

Depending on the method of collection and use, the data collected may include:

- Information about the user from forms, registrations, and transactions (such as name, title, address, company, phone number, and email address);

- Financial/transaction information (such as credit card number, card verification value (CVV), credit card expiration date, and other payment information (including bank account information depending on method of payment));

- Information about use of the website (such as electronic communications protocols, webpages visited, and cookies); and

- User preferences and privileges.

**Electronic Communications Protocols and Cookies**

MojoHost may receive data from you as part of the communication connection itself through the standard electronic greeting between your computer and MojoHost's servers. This information often consists of network routing (where you came from), equipment information (browser type), internet protocol address, date, and time. MojoHost's server will also query your computer to see if there are "cookies" previously set up by MojoHost to facilitate login or other website navigation procedures. A "*cookie*" is a small piece of information sent by a webserver to store in a web browser so it can later be read back from that browser.

**Cookies:** Some parts of the website use cookies (including signup forms) to collect information about visitors' use of the website and to facilitate return visits. The information collected from cookies is tracked to enhance security and to improve the functionality of the website by avoiding duplicate data entry, facilitating navigation, and increasing the relevance of content.

Cookies on the website may collect the following information: a unique identifier, user preferences and profile information used to personalize the content that is shown, and user information to access user forums. Some cookies MojoHost uses may remain on the user's computer after the user leaves the website, but the majority is set to expire within 30 to 365 days. Certain tools may have some cookies that have a longer duration. Cookies may also be of benefit to you by creating a more streamlined login process, keeping track of shopping cart additions, or preserving order information between sessions. In the future, as MojoHost enables further customization of the website, cookies will help in ensuring that information provided to you will be the most relevant to your needs.

Browsers provide you with information and control over cookies. You can set your web browser to alert you when a cookie is being used. You can also get information on the duration of the cookie and what server your data is being returned to. You then have the opportunity to accept or reject the cookie. Additionally, you can set your browser to refuse all cookies or accept only cookies returned to the originating servers. You can generally disable the cookie feature on your browser without affecting your ability to use the website, except in some cases where cookies are used as an essential security feature or to provide functionality necessary for transaction completion.

MojoHost may also engage third parties to track and analyze nonpersonally and personally identifiable website data and to serve advertisements. To do so, MojoHost may permit third parties to place cookies on devices of users of the website, where permitted by law, and, subject to your right to opt-out through the website. MojoHost uses the data collected by these third parties to help it administer and improve the quality of the website and to analyze website usage. These third parties may combine the information that MojoHost provides about you with other information that they have collected. MojoHost requires these third parties to use your information according to this privacy policy.

Customer is solely responsible for any processing or international transfer of all personally identifiable information ("*PII*") in the customer content and will comply with all applicable rules, laws, and regulations in all applicable regions or countries related to the transfer of the PII.

**Google Analytics**

MojoHost uses a tool called "Google Analytics" to collect information about the use of www.MojoHost.com, such as how often users visit the website, what webpages they visit when they do so, and what other websites they used before coming to the website. Google Analytics collects only the IP address assigned to you on the date you visit www.MojoHost.com, rather than your name or other identifying information.

MojoHost has implemented a feature of Google Analytics referred to as Google Analytics Demographics and Interest Reporting on this website. The Google Analytics Demographics and Interest Reporting feature allows MojoHost to collect data relating to the demographics (age and gender) and interests of visitors to this website. MojoHost collects this data to analyze how visitors engage with www.MojoHost.com. Specifically, MojoHost uses this data to help recognize and understand user preferences, to make improvements to the website, to choose content and advertising to display to you, and for other business purposes that will allow MojoHost to better serve you.

Google Analytics plants a permanent cookie on your web browser to identify you as a unique user the next time you visit www.MojoHost.com. Only Google, Inc. can use this cookie. The information generated by the cookie will be transmitted to and stored by Google on servers located in the United States.

MojoHost uses the information received from Google Analytics only to improve services on this website. MojoHost does not combine the information collected through the use of Google Analytics with PII.

Google's ability to use and share information collected by Google Analytics about your visits to this website is restricted by the Google Privacy Policy. You can prevent Google Analytics from recognizing you on return visits to this website by disabling the Google Analytics cookie on your web browser by using the Google Ads Settings Webpage or using the Google Analytics Opt-Out Brower Add-On.

**The Data MojoHost Collects and How It Uses It**

MojoHost collects data from users for the following purposes:

- To engage in transactions for service. MojoHost may collect and store the following as part of the transaction history: name; address; email; purchase details; and credit card/payment information. The majority of the data collected under this category is contact information. MojoHost may need to share some of this data (address and payment) with credit card clearinghouses, banking institutions, and other similarly situated agents, who may require the information in order to complete the transaction. (As used here, "agents" means persons or companies who act on behalf of or under the direction of MojoHost.)

- To provide future service and support. Information collected for this purpose is both contact data and information related to products and service/support requested. MojoHost uses this information to provide service, product update, and similar notices.

- To select content, data may be collected to help create website content and navigation that is most relevant and user friendly. This includes data collected because of website navigation, as well as data provided in forms.

- To respond to user inquiries and requests for information. This data includes registrations for online newsletters, opt-in mailing lists, and specific requests for further information.

- To respond to law enforcement organizations, government officials, third parties when compelled by subpoena, court order, or applicable law, or to report or prevent suspected fraudulent or illegal activity in the use of the services. MojoHost will notify Customer of the information request or submission as, and if, allowed.

- To MojoHost's contractors who provide services or perform functions on its behalf.

- To MojoHost's affiliates. If MojoHost does so, their use and disclosure of your PII will be subject to this privacy policy.

- If MojoHost is acquired by or merged with another company, if substantially all of its assets are transferred to another company, or as part of a bankruptcy proceeding, MojoHost may transfer the information it has collected from you to another entity if applicable.

- To provide various MojoHost communities with relevant product alerts and updates. These updates are related to product releases, prices, terms, special offers, and associated campaigns. This data is sent when the program member signs up for the relevant program or online account.

- To better tailor marketing to user needs. MojoHost may use information from user purchases and user-specified requirements to provide you with timely and pertinent notices of MojoHost's product releases and service developments that address your needs and specified requirements or that are similar to products and services the user previously purchased from MojoHost.

- To better respond to requests for service or quotes for product and equipment purchase. MojoHost will pass contact information to the appropriate MojoHost salesperson for follow-up related to MojoHost products or services.

- From referral "tell a friend" function (if available). If a user elects to use MojoHost's referral service for informing a friend about the website, MojoHost asks them for the friend's name and email address. MojoHost will automatically send the friend a one-time email inviting them to visit the website and send a copy of this email to the user. The email sent will clearly identify the sender of the email. MojoHost uses this data solely to send this one-time email. MojoHost will not store the email sent to a friend at a user's request for additional processing.

- Because of your participation in interactive discussions and public forums (if available). There may be parts of the website that permit you to participate in interactive discussions. Some of these may be moderated; all are subject to access for technical reasons. MojoHost does not control the content that users post and some may serve as public discussion forums. As in any interactive forum open to many users, you should carefully consider whether you wish to submit data and should tailor any other content submitted accordingly.

**Customer Portal, Customer Customization, Preferences, and Opt-Out**

MojoHost gives Customer the ability to create users, add/delete users, add/delete user privileges, and opt in (or out) of services and mailing lists through the customer portal. The customer portal provides Customer with control over Customer's preferences for electronic information delivery.

MojoHost also provides Customer's master user with the ability to manage Customer's account information. MojoHost maintains the data and allows Customer's master user to update it at any time. To change this information, you must be a current customer and login with a user ID and password and follow the prompts to "update my profile" on the customer portal. Alternatively, you may contact us at

. MojoHost continues to expand the profile of services and information that you may access and update through the customer portal.

Please understand that some email communications are not subject to general opt-out. These include communications about downloads; communications about sales transactions; information about software updates, patches, and fixes; disclosures to comply with legal requirements; and network upgrades or other related maintenance for service.

If an individual's PII is to be (1) disclosed to a third party who is not an agent, or (2) used for a purpose that is incompatible with the purpose for which it was originally collected or later authorized by the individual, then MojoHost will notify the individual before the disclosure. The individual may opt-out of having MojoHost disclose the PII by responding to the email or author of the notice, where the information will be clearly listed.

**"Do Not Track" Compliance**

Do Not Track ("*DNT*") is a privacy preference that you can set in your web browser. DNT is a way for you to inform websites and services that you do not want certain information about your webpage visits collected over time and across websites or online services. MojoHost is committed to providing you with meaningful choices about the information we collect and that is why we provide you the ability to opt-out. However, we do not recognize or respond to any DNT signals as the Internet industry works toward defining exactly what DNT means, what it means to comply with DNT, and a common approach to respond to DNT.

**Security**

MojoHost is concerned with the security of the data it has collected and uses commercially reasonable efforts to prevent unauthorized access to that information. These efforts include policies, procedures, employee training, physical access, and technical elements relating to data access controls. In addition, MojoHost uses standard security protocols and mechanisms to facilitate the exchange and the transmission of sensitive data, such as credit card details. MojoHost does not process PII in a way that is incompatible with the purposes for which it has been collected or later authorized by the individual.

If PII is acquired, or is reasonably believed to have been acquired, by an unauthorized person and applicable law requires notice, MojoHost will notify the affected individual of the breach by email or ticket on the customer portal or, if MojoHost is unable to contact the individual by email or ticket on the customer portal, then by regular mail. MojoHost will notify the affected individual promptly, consistent with the legitimate needs of law enforcement and any measures necessary for MojoHost or law enforcement to determine the scope of the breach and to ensure or restore the integrity of the data system. MojoHost may delay notifying the affected individual if MojoHost or a law enforcement agency determines that notice will impede a criminal investigation, and in that case, MojoHost will not notify the affected individual until MojoHost or the agency determines that notice will not compromise the investigation.

**Enforcement**

MojoHost has established internal mechanisms to verify its ongoing compliance with its privacy policy. MojoHost also encourages individuals covered by this privacy policy to raise any concerns about MojoHost's processing of personal information by contacting MojoHost at the address below. MojoHost will seek to resolve any concerns in a timely manner.

**Policy Updates**

If MojoHost is going to use your PII in a manner different from that stated at the time of collection, MojoHost will notify you by email. In addition, if MojoHost makes any material changes in its privacy practices that do not affect the PII already stored in its database, it will notify you by email or post a prominent notice on the website notifying users of the change. In some cases, when MojoHost posts the notice, it will also email users who have opted to receive communications from MojoHost, notifying them of the changes in its privacy practices. MojoHost may update this privacy policy on one or more occasions to describe how new website features affect MojoHost's use of your PII and to let you know of new control and preference features that MojoHost provides.

**California Residents — Your California Privacy Rights**

Under California Civil Code Section 1798.83, residents of the State of California have the right to request from companies conducting business in California certain information relating to third parties to which the company has disclosed certain categories of personal information during the preceding year for the third parties' direct marketing purposes. Alternatively, the law provides that a company may comply, as MojoHost does, by disclosing in its privacy policy that it provides consumers choice (opt-out or opt-in) regarding sharing personal information with third parties for third parties' direct marketing purposes, and information on how to exercise that choice. As stated above in this privacy policy, MojoHost provides you a choice before sharing your personal information with third parties for their direct marketing purposes. If you do not opt-in or if you choose to opt-out when MojoHost offers that choice, MojoHost does not share your information with that identified third party for its direct marketing purposes.

If you are a California resident and you have questions about MojoHost's practices about sharing information with third parties for their direct marketing purposes and your ability to exercise choice, please contact us using the contact information listed below. You must put the statement "Your California Privacy Rights" in the subject filed of your email or include it in your writing if you choose to write to us at the designated mailing address. You must also include your name, street address, city, state, and ZIP code. MojoHost is not responsible for notices you do not label or send properly, or do not have complete information.

**Contact Information and Inspection Rights**

You should address questions, concerns, or comments about this privacy policy to:

> Easy Online Solutions, Ltd.
> 30300 Telegraph Road, Suite 300
> Bingham Farms, Michigan 48025
> Web: http://www.MojoHost.com/contact.html
> Email: privacy@MojoHost.com
> Phone: +1 (888) 345-5566 (or +1 (248) 233-2045)
> Fax: +1 (248) 281-0323

If at any time you decide that you no longer desire that MojoHost hold, use, correct, or supplement any of your PII, receive information regarding any PII processed in relation to you, or you wish to change the manner in which your PII may be used, please let MojoHost know by contacting it.