

MojoHost Subpoena Policy

MojoHost's Privacy Policy prohibits the release of customer or account information without the customer's express permission unless (1) required by law, (2) to conform to the edicts of the law, or to comply with legal process properly served on MojoHost.

If you seek the identity or account information of a MojoHost customer for a civil or criminal matter, you must fax, mail, or serve Easy Online Solutions, Ltd. with a valid subpoena. For criminal matters, you must belong to the law enforcement community.

How to Submit a Subpoena

MojoHost is located in Bingham Farms, Michigan. You must serve the subpoena at or mail it to the following location:

Legal Department
Easy Online Solutions, Ltd.
30300 Telegraph Road, Suite 300
Bingham Farms, Michigan 48025

Alternatively, you may fax the subpoena to:

+1 (248) 281-0323
Attn: Legal Department

Email Policies

MojoHost will not produce the content of email because the Electronic Communications Privacy Act, 18 U.S.C. § 2701 *et seq.*, prohibits an electronic communications service provider from producing the contents of electronic communications, even under subpoena or court order, except in limited circumstances. MojoHost's email servers do not retain deleted or sent email.

MojoHost may request a copy of the complaint and any supporting documents that shows how the MojoHost email address relates to the pending litigation and the underlying subpoena.

Civil Subpoena Terms:

How and When We Will Reply to a Subpoena

On receiving a valid civil subpoena, MojoHost will promptly notify the customer whose information is sought by email or U.S. mail. If the circumstances do not amount to an emergency, MojoHost will not immediately produce the customer information sought by the subpoena and will give the customer an opportunity to move to quash the subpoena in court. MojoHost may charge an administration fee to the customer by charging the payment method the customer has on file with MojoHost.

Fees for Subpoena Compliance

MojoHost will charge the person or entity submitting the civil subpoena for costs associated with complying with the subpoena. Payment must be made within 30 days from the date of receipt of the MojoHost invoice. Checks should be made out to Easy Online Solutions, Ltd.

MojoHost's subpoena compliance costs are as follows:

- Research or Discovery - \$75 per hour
- Delivery - Cost as Billed
- Copies - \$.30 per page
- Compact Discs - \$10 per CD
- Storage Devices - \$25 per unit

MojoHost may also charge additional amounts for requests that require third-party charges or other expenses, including legal expenses.